



Dementia Research UK

Refunding Donations

Our Refund Policy

Our supporters are incredibly important to us. Without your help, we could not continue working to improve the lives of those suffering from dementia by supporting medical research and assistive technologies throughout the UK.

We, in common with all registered charities, are constrained by charity law, which means that we are only able to refund a donation in certain prescribed circumstances. If you believe that a donation you have made should be refunded, please contact us. Donations arising from a sponsored event are not dependent on the supporter concerned completing the event and so cannot be refunded if the event or challenge is not completed.

We truly appreciate your donations and support and recognise that there may be an occasion when you need to speak to one of our team to discuss your donation.

To contact the charity please refer to the Contact Us section of this website.